

Name:

Date:

FAMILY MEMBER SURVEY - SFILP

Instructions: Think about the services that your family member receives from Wendat’s Support for Independent Living Program. Please indicate your agreement/disagreement with each of the following statements by checking the box which best represents your opinion.

	<u>Strongly Agree</u>	<u>Agree</u>	<u>Neutral</u>	<u>Disagree</u>	<u>Strongly Disagree</u>	<u>Not Applicable</u>
I like the services that my family member has received.						
I was included in the treatment & care decisions of my family member.						
I feel that Wendat treats my family member with dignity & respect.						
I would recommend this agency to other individuals.						
Services were coordinated.						
Staff returned my calls in a timely fashion.						
Staff helped me to obtain information I needed.						
Staff provided me with information & education relevant to my family member’s needs.						
I felt comfortable asking questions.						
Staff linked me with other agencies/organizations & resources.						
Staff included me in case conferences.						
As a Direct Result of Services Received:						
My family member appears to deal more effectively with problems/issues						
I am better able to understand the needs of my family member.						
There has been an improvement in the functioning of our family.						

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1. What has been the most helpful thing about the services at Wendat?

2. What has been the least helpful?

3. What would improve the services offered here?

4. Any other comments/suggestions?

Thank-you for helping us evaluate our program.